

Identity Protection details

What is Identity Protection?

Every tenant listed on the lease who is 18+ will be enrolled in Aura's Identity Guard service, which uses IBM's Watson AI to proactively keep your data safe, and alert you if there are any data breaches or suspicious activity. You'll also get \$1 million in coverage in the event of lost funds due to identity theft.

How do I set up my account?

No action necessary - You're already covered instead. As a part of our resident benefits package, you are automatically enrolled in Aura's Identity Guard when your lease is signed and do not have to do anything to activate the service.

What happens if my identity is stolen?

If your identity is stolen, log in to your account at app.identityguard.com/sign-in to file a claim. You'll be paired with a dedicated case manager who will walk you through the steps to getting your information secured and getting you back on your feet.

Move in Concierge

Transferring the required utilities into your name is easy with our Utility Concierge Service. Simply schedule a convenient time with the Utility Concierge directly, by visiting <https://try.secondnature.com/move-in-concierge/>. You will need to know which utilities you are responsible for transferring into your name, as outlined in your lease. The Utility Concierge service will take it from there! (This service is recommended if your move in date is 72 hours or later from receiving this notice)



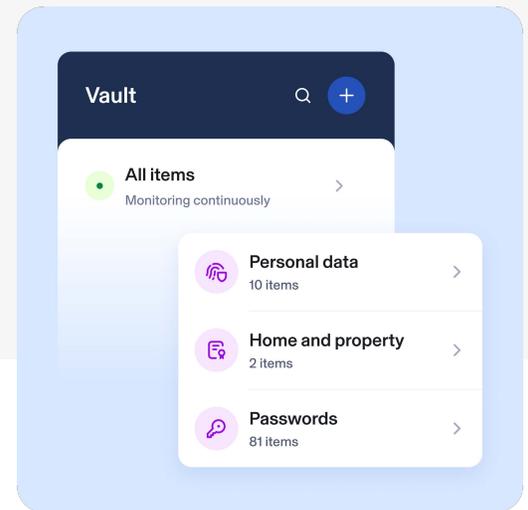
The Smart, Simple Way to Stay Safe Online.

Protect what's important all in one app: your assets, identity, family, and tech.



Technology is essential to daily life. We use websites, devices, and apps that enable us to do nearly everything. But as the digital world grows more complex and advanced, so do online scams, cybercriminals, and predators.

Aura protects what's important - your money, identity, family, and tech - by detecting and preventing online threats. It's easy to use, simple to set up, and rated #1 by Security.org.¹



✓ Identity Fraud Protection

Get alerts if we detect threats to your identity, SSN, online accounts, and more. Plus, we help protect your personal info from data brokers that may sell your info on the Dark Web.

✓ Online Privacy

Secure your email, passwords, and account credentials. Block ads and site trackers to keep your browsing activity private.

✓ Digital Vault

Securely store and share sensitive data, digital files, and passwords with military-grade encryption - all in one place. We'll automatically enable monitoring and alerts for all financial and personal information stored in the Digital Vault to help keep accounts and assets secure.

✓ Family Safety (Family Plans available for an additional cost)

Protect your loved ones from online predators with integrated safety tools that cover up to 10 additional adults and unlimited minors.

All Plans Include:

- \$1M Identity Theft Insurance* for each enrolled adult
- 24/7 Customer Care
- White Glove Fraud Resolution Service
- Restoration Services for Pre-Existing Fraud Events
- Unemployment & Tax Fraud Resolution

Basic Protection Plan

Simple, smart protection from identity theft & fraud

Identity Theft Protection

Privacy Assistant	✓
Digital Vault	✓
Dark Web Monitoring for Personal Info, IDs, & Accounts	✓
SSN & Identity Authentication Alerts	✓
Safety Checklist	✓
Gamertag Monitoring	✓

Privacy & Device Protection

Password Manager	✓
Automated Password Change	✓
Email Alias	✓
Safe Web Browsing	✓
Privacy Protection Report	✓
IP Address Monitoring	✓
Online Safety Scan	✓

Family Safety (Features included in all Family Plans for an additional cost and cover 10 additional adults and unlimited minors)

Child Credit Freeze Wizard	✓
Child SSN Monitoring & Alerts	✓
Digital Vault	✓
Family Sharing	✓
Child Safety Checklist	✓

1-Ranked #1 by Security.Org and IdentityProtectionReview.com. They may be compensated as a marketing affiliate of Aura, but their ratings are all their own.

The Identity Theft Insurance is underwritten and administered by subsidiaries or affiliates of American International Group, Inc. or American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. Review the [Summary of Benefits](#).

No one can prevent all identity theft or monitor all transactions effectively.